

BIKE IDENTIFICATION: How To ID A VelectriX Model

The electrical components on VelectriX e-bikes will vary from model to model and year of manufacture. It's important to correctly identify the model, before commencing a repair, submitting a warranty or ordering a spare part(s) on a VelectriX e-bike.

The first step is visually ID the bike. The following information should assist you with that process:

- What style of bike is it? (i.e folding, MTB, low step through, mens frame)
- Where is the battery located? (behind the seat tube, on the down tube or integrated in the frame)
- Where is the motor located? (mid drive, rear wheel, front wheel)
- What size are the tyres/wheels? (20", 26", 27.5", 700c 29")
- What colour is the bike?
- What is the size of the frame? (centre of BB to top of seat tube in cm)
- What type of gears does the bike have? (derailleur, internal gear hub, single speed)
- What type of fork does the bike have? (rigid, suspension)
- What type of display does the bike have? (LCD, LED or integrated in the frame)
- Where is the display located? (left side of handlebar, right side of handlebar, middle of handlebar or integrated into the frame)
- Check the decals/stickers on the bike
- Are there any accessories fitted to the bikes as standard? (lights, rear rack, mudguards, front basket etc)

Below is an example of how by using the ID points listed, it will assist you to identify a model, in this instance a VelectriX Ascent Pulse 45cm Grey MY21 (VXFAP45GY.MY21)



Extra points to check/note:

1. Check decals against images on website.
2. Bike has no fitted accessories.

From all ID points, bike can be identified to be VelectriX Ascent Pulse 45cm Grey MY21. VXFAP45GY.MY21. You can now successfully submit a warranty, order a new bike or order spare parts for this model