

Product Safety Recall



Sugek CS-M3007 7-Speed Cassette fitted to 2021 Norco Storm 4 and Storm 5 Bicycles

Sugek CS-M3007 7-Speed Cassettes installed on certain model year 2021 Norco Storm 4 and Storm 5 bikes might cause the chain to skip unexpectedly under extreme pedalling loads when using the 11 tooth cog.

Hazard – If the defect occurs while using the bicycle this could cause loss of balance or loss of control of the bike, possibly resulting in injury

What to do – Consumers should stop using the bicycle immediately and contact their Norco retailer to have a replacement cassette fitted to the bicycle

Models being recalled – Model year 2021 Storm 4 and Storm 5 bicycles sold between 1st June 2020 and 20th July 2020 and serial numbers within the following ranges.

Model	Serial Number Range
STORM 4	B003NX1A001 Through B003NX1A202
STORM 4	B019NX1D001 Through B019NX1D097
STORM 4	B020NX1D001 Through B020NX1D047
STORM 4	B045NX1D001 Through B045NX1D479
STORM 4	B152NX1F001 Through B152NX1F049
STORM 4	M001NX1A001 Through M001NX1A303
STORM 4	M019NX1D001 Through M019NX1D103
STORM 4	M020NX1D001 Through M020NX1D053
STORM 4	M036NX1D001 Through M036NX1D887
STORM 4	M138NX1F001 Through M138NX1F083
STORM 4	P005NX1A001 Through P005NX1A101
STORM 4	P054NX1D001 Through P054NX1D166

Model	Serial Number Range
STORM 5	B004NX1A001 Through B004NX1A243
STORM 5	B021NX1D001 Through B021NX1D097
STORM 5	B022NX1D001 Through B022NX1D047
STORM 5	B046NX1D001 Through B046NX1D268
STORM 5	M021NX1D001 Through M021NX1D103
STORM 5	M022NX1D001 Through M022NX1D053
STORM 5	M037NX1D001 Through M037NX1D502
STORM 5	M002NX1A001 Through M002NX1A360
STORM 5	P006NX1A001 Through P006NX1A117
STORM 5	P055NX1D001 Through P055NX1D092

Contact – Consumers should contact Advance Traders on [1300 361 686](tel:1300361686) or go to www.advancetraders.com.au

See www.recalls.gov.au for Australian Product Recall Information