

EBike Key Replacement Process

MERIDA

- Merida bikes are fitted with locks manufactured by ABUS and replacement keys can be ordered from PSI Cycling who are the Australian ABUS distributor
You will require a key number, if all keys and key fob have been lost please email warranty@advancetraders.com.au with the frame serial number and the key number can be obtained from Merida Taiwan.

VelectriX

- A store will now be able to quote the number marked on the existing key barrel and VelectriX will be able to provide a set of keys to suit (MY21 and later models only. Not older Greenway).

The cost will be \$30 + GST.

Older models will still require the lock to be picked or drilled and purchase a replacement barrel from VelectriX.

Norco

- No key replacement option is available from Norco. Locks need to be picked or drilled to remove the battery and a replacement lock barrel needs to be ordered from PSI Cycling

KTM

- Replacement keys can be ordered from PSI Cycling using the number on the key and key card supplied with the bikes, if all keys and key fob have been lost the lock must be drilled or picked and a replacement lock barrel ordered from Advance Traders or PSI Cycling.