



2022 FLUID VLT A1 and A2 Shock Orientation

Attention Customer Service/ Sales Representatives,

Please see important information below regarding shock orientation on the 2022 Fluid VLT/BMZ A1 and A2 (S,M,L,XL) bikes with Rockshox Deluxe.

OE shock was installed with the air valve facing the top tube. Under full compression the air valve will contact the top tube.

Shock needs to be removed and rotated 180 degrees so the air valve faces downward.

Factory Setup



Contact under full compression



Shock Rotated 180 degrees



NORCO



Please reach out to all Dealers who have taken delivery of 2022 Fluid VLT/BMZ A1 and A2 bikes to have shocks rotated.

Customers air valve may have already contacted the top tube and left a scratch.

Dealer \$ credit can be issued on a case by case basis with photo of contact point. Use gl code 6341002

Dealers should be instructed to reach out to their customers and have them come in for the shock to be rotated 180 degrees.

The following is a list bikes affected by the bulletin:

0222011904	FLUID VLT A1B 32KM S29BKBLU/BK	0223011904	FLUID VLT A2B 32KM S29 GRN/BK
0222011905	FLUID VLT A1B 32KM M29BKBLU/BK	0223011905	FLUID VLT A2B 32KM M29 GRN/BK
0222011906	FLUID VLT A1B 32KM L29BKBLU/BK	0223011906	FLUID VLT A2B 32KM L29 GRN/BK
0222011907	FLUID VLT A1B 32KM XL29BKBLU/BK	0223011907	FLUID VLT A2B 32KM XL29 GRN/BK

Any questions please reach out to Norco QC team,

Chris Mayo or John McGaire

Thank you for your continued support,

Norco Bicycles

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